



Pre-registration Training Programme

Pre-registration training with Buttercups is so much more than study days. Our unique 'Blended Learning' programme supports trainees from before they begin the pre-reg year until the day they qualify.



www.buttercups.co.uk



Paul Johnson

Paul has worked in many different branches of the profession. Training has been a common thread in his roles which have included community Pharmacy Manager, GP practice pharmacist, PCT Prescribing Advisor and Pharmacy Superintendent. Paul was also a media spokesperson for the Royal Pharmaceutical Society having won their 'RX Factor' competition. As Head of Professional Development, Paul oversees the development and delivery of the pre-registration programme. He is also a Trustee for the charity Pharmacist Support.

Welcome to the Buttercups Pre-registration Training Programme for 2018-19.

2018 marks a milestone for Buttercups Training as we celebrate 30 years as the specialists in pharmacy training. During that time our focus has been on producing high quality training along with unparalleled support for both learners and tutors.

Pre-registration training is rapidly evolving, and we at Buttercups have once again updated our 2018-19 programme to best reflect the requirements of both trainees and tutors. As well as refining our 'blended learning' programme, we are delighted this year to offer all our trainees an e-portfolio to collate their evidence, and a pioneering live online tracking service to enable tutors to assess their trainee's performance at any time of the day or night.

We're incredibly proud to have been entrusted with the development of thousands of future pharmacists and we look forward to supporting you in the coming months and years.

Paul Johnson MRPharms
Head of Professional Development



**The Buttercups
Pre Registration Team.**

Key Features

Pre-registration training with Buttercups means so much more than study days.

Our unique 'Blended Learning' programmes provide comprehensive training and support for trainees from before the pre-reg year begins until the day they qualify. Key features include:

- 7 face-to-face study days
- Mock exam and review
- Revision planning with a 'mapped' GPhC exam framework
- First Aid accreditation
- Comprehensive online training
- Interactive webinar tutorials
- A dedicated Buttercups pharmacist tutor for every programme



What is 'Blended Learning'?

Pre-registration training with Buttercups falls into three broad categories – study days, e-learning and webinars.

Study days run regularly from the start of the pre-reg year and help trainees get to grips with what the GPhC require of them. Study days help trainees to acquire essential knowledge in responding to symptoms, calculations and key clinical areas, all underpinned with a sound understanding of law and ethics. Our methods include interactive workshops, peer learning, case study review and learning through clinical simulation. Our study days cover:

- Minor Ailments and Responding to Symptoms workshops
- Pharmacy Law and Ethics
- Communication Skills and Patient Counselling
- High Risk Medicines workshop
- Medicines Optimisation (practical skills for MUR and NMS)
- Safeguarding & Clinical Governance
- Skin and Wound Care
- Pharmacy Management
- First Aid Training
- Mock Registration Assessment and Review
- Revision Webinars and Planning



Our **e-learning training programmes** are available for trainees to engage with throughout the year, at their own pace. This includes the following:

- Medicines Counter Assistant (MCA) course
- RSPH Level 2 Understanding Health Improvement (Health Champion) course
- BNF/BNFC clinical workbooks for every chapter
- BNF/BNFC exam-style questions for every chapter
- Law and Ethics
- POM to P medicines
- Exam-style calculations papers



Webinar tutorials are offered throughout the year, beginning with teaching webinars on Pharmacy Funding and other pharmacy 'essentials', and progressing on to small group clinical and calculation webinars with a maximum of six trainees. We can even tailor revision webinars to the needs of our trainees as the exam approaches, drawing on a wide range of our resources.

Blended learning allows us to get to know your trainees quickly, keep in touch with them on a regular basis, and optimise learning in the pharmacy premises. Additionally we offer a number of optional extras such as vaccination training, pharmacy leadership and MUR accreditation, depending on your requirements to equip them for life as a newly qualified pharmacist.



Month	Study Days	Webinars Tutorials
1		Introduction to Pre-registration
2	Study Day 1	Calculations Introductory Paper
3	Study Day 2	Calculations 1
4	Study Day 3	Pharmacy Funding Webinar Calculations 2
5		Calculations 3
6	Study Day 4	Clinical Case Studies 1 and 2
7	Study Day 5	Clinical Case Studies 3 and 4 Calculations 4
8		Clinical Case Studies 5 and 6
9	Study Day 6: Mock Exam	Clinical Case Studies 7 and 8
10	Study Day 7: Revision Planning	Revision 'Drop in' Webinars
11		Revision 'Drop in' Webinars
12		

- ### Online Distance Learning
- Medicines Counter Assistant (MCA) course
 - RSPH Level 2 Understanding Health Improvement (Health Champion) course
 - BNF/BNFC clinical workbooks for every chapter
 - BNF/BNFC exam-style questions for every chapter
 - Exam-style calculations papers
 - POM to P multiple choice questions
 - Essential Reference Texts
 - Drug Tariff
 - Law and Ethics assessment questions
 - Responsible Pharmacist workbook
 - Women's and Child Health Workbook



Left to right: Lena Mahbouba, Buttercups Pre-registration Tutor, Jee Nie Ong, Pre-reg of the Year, Ade Williams, Pharmacy Manager, Bedminster Pharmacy.

Tutor Support

We realise a successful pre-registration year not only needs great training but also a great tutor. We therefore provide a range of resources and have a dedicated pharmacist available to deal with your enquiries from Monday to Friday, 9.00am to 6.00pm. What's more, as we only use our own dedicated tutors, we get to know your trainees as individuals and are able to provide tailored help and guidance where needed. Our tutor support includes:

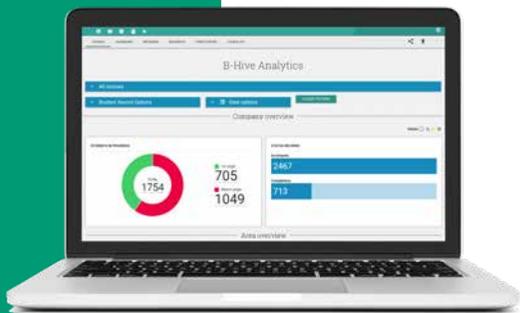
- Complimentary training for all new and established tutors, including webinars to coincide with 13, 26 and 39 week trainee assessments
- Tutor website with support documents
- Mid-year trainee reports
- Support for GPhC premises approval
- Recruitment and Visa advice

e-Portfolio and Live Online Tracking – New for 2018/19

Good organisation and planning are key to the success of the pre-reg year. We want our clients to be well informed about the performance of their pre-registration trainees in order to help keep them on track. We have therefore introduced two new exciting options in 2018/19.

Our new **e-Portfolio** can be used to save records of evidence in a format that will allow tutors to assess progress and provide feedback.

Additionally our new **online tracking system** gives tutors the opportunity to log in and see how their trainee is doing at any time, day or night.



Trainee Support

Pre-registration can be a difficult year and trainee wellbeing is of great importance to us. Our team of Buttercups tutors are ambassadors for the charity Pharmacist Support and are available to offer help and advice about all aspects of pre-reg throughout the year. A member of the pre-registration team is available during the working week, or you can email preregtraining@buttercups.co.uk with enquiries.



Our Locations

In 2018-19 Buttercups will be providing programmes in the following locations:



Meet our Tutors



Anita Bedi

Before joining us in 2013 Anita was Lead Pharmacist for an online veterinary retailer. Her broad experience in community pharmacy includes a role as an Anticoagulation Management Pharmacist but she now specialises in course content and development for Buttercups.



Ellie Talbot

Ellie hails from the North West where after graduation she completed her pre-registration training at the Countess of Chester Hospital. A variety of locum and pharmacy manager roles have helped her to appreciate the challenges of pharmacy and pre-registration. Ellie is also our resident calculations guru.



Herpreet Sharma

Herpreet has experience within the community pharmacy sector in both large multiples and independent pharmacies. She worked on a project with Hertfordshire County Council to promote the delivery of equitable health to those with learning disabilities, an initiative which was later rolled out to the whole county.



Jagruti Shukla-Patel

Jagruti's career has been focussed in community pharmacy where roles have ranged from Relief Pharmacist to Store Manager. She has a lot of experience working with pharmacy students and pre-registration trainees, having been a Teacher Practitioner with Hertfordshire University.



Joanne Higham

Following pre-registration in industry and hospital pharmacy, Joanne took on a variety of hospital roles including specials manufacturing. Moving to community pharmacy she pursued an interest in training, and has been involved in the delivery of vaccination and 'health champion' courses for Buttercups.



Khilna Shah

Khilna undertook a number of community pharmacy positions before becoming Pharmacy Manager for a large multiple. A passion for training led her to becoming the company's Pre-Registration Programme Manager for 10 years, during which time she also developed an optician pre-registration programme.



Lena Mahboub

Lena is our most recently qualified member of the Professional Development team. She is a practising community pharmacist in South Wales where she has been Pharmacy Manager of three different pharmacies within the same company. Lena has had a passion for people development and training throughout her career.



Ritika Sharma

After pre-registration in hospital pharmacy, Ritika was resident pharmacist across two hospitals. She has worked in several clinical specialities and also in aseptic manufacturing, Medicines Information and outpatients. Ritika is a course development pharmacist at Buttercups and still works part-time in hospital pharmacy.



Suranjit Kamra

Suranjit's background is in community pharmacy where she has undertaken several Pharmacy Manager, and Relief Pharmacist roles. After completing her clinical diploma she worked as a Prescribing Support Advisor for GP surgeries and continues to locum for independent pharmacies.

Meet our Support Team



Lisa Goodinson

Lisa is the Lead Co-ordinator for the Administration team. She has a strong secretarial background at a senior level, supporting large portfolios of directors. She has also worked in banking and finance.

Pre-Reg Tailored Learning

At Buttercups we realise every trainee is an individual and that no two people will have exactly the same needs. That's why we created our Pre-Reg Tailored Learning materials which are available to everyone, no matter where their placement is. Whether it's a particular clinical area or more calculations practice, trainees can pick and mix from a range of programmes and get one-to-one support from one of our pharmacist tutors. Our mock exam and review is also a popular choice for pre-reg trainees from all sectors at a choice of venues throughout England and Wales. For more information, check out Pre-Reg Tailored Learning section at www.buttercupstraining.co.uk

Contact Us

If you're ready to discuss how Buttercups can best meet your training needs, feel free to contact one of our friendly team. Also remember to keep well informed by following us on social media for pre-reg advice, hints, tips and details of vacancies with Buttercups Training.



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What others say about Buttercups Pre-reg!



As a Buttercups trainee I felt supported to achieve my potential. It can be daunting when you first start the pre-reg year but I knew that with the Buttercups timetable, I was set for success. A friendly tutor who was a constant at all the study days also helped me feel that I could keep my learning on track. Buttercups is a leading name in pharmacy training and I knew I was in capable hands.

**Thorrun Govind, Community Pharmacist,
Sykes Chemist and Buttercups Pre-reg 2015-16**

Buttercups have quickly established our confidence in a company that truly has expertise in Pre-registration training support. We have no need to look elsewhere.

**Barrie Smith, Pre-registration Manager,
Paydens Group of Pharmacies**



I would like to say thank you on behalf of my team to your team for the support you gave to our preregs! You are always there for our colleagues and for me personally.

**Kinga Pawlowska, Training and Development Manager,
Tesco Pharmacy**

Buttercups provide training which is high quality and professional, but most importantly they make huge efforts to ensure it is practical, engaging and fun –my pre-regs love their Buttercups sessions! They also find the supporting materials very useful and can contact Buttercups whenever they need help or support. Personally, I find Buttercups very accommodating and a pleasure to work with!

**Amanda Kemp, Regional Pre-registration Facilitator for East Midlands
(Hospital Pharmacy)**



I've passed the exam! After 4 years at Uni and one intense year of work and study, it's finally over. I want to say thank you so much for all of your support, guidance and general advice and tips. The email you sent me after the mock exam was a wake-up call and I managed to step up my game and really push myself to achieve this pass. Thank you for everything.

Safwan Patel, Buttercups Pre-reg 2016-17