

Buttercups Training Ltd

Buttercups House, Castlebridge Office Village, Castle Marina Road, Nottingham, NG7 1TN

Introduction to Revalidation – non-GPhC accredited

Your Accuracy Checking Dispensing Assistant's certificate from Buttercups will be valid for two years. At the end of that period you should have your qualification revalidated to demonstrate your continued competence.

To revalidate with Buttercups Training you must keep an on-going log of any final accuracy checking errors you make during this period. Any error that is made must then be reflected upon and recorded using the CPD cycle. You must also ensure that you are maintaining your competence by checking for a minimum of 8 hours per month.

In order to help you revalidate we have devised the following workbook for you to record all your evidence over this two year period. The relevant pages can then be submitted to Buttercups as you approach the expiry of your current certificate.

The revalidation paperwork must be signed by your **Practice Supervisor** who may be a GP, pharmacist or an Accuracy Checking Pharmacy Technician (ACPT), who works alongside you in your checking role and are qualified to complete final accuracy checks in the same area. The Practice Supervisor must record their GMC/GPhC registration number on the paperwork.



This workbook is used to revalidate dispensing assistants to carry out the final accuracy check of dispensed items that have been clinically approved prior to the dispensing process. It does not encompass aseptic dispensing, self-checking of own dispensing or pre-packing. The process is also dependent upon standard operating procedures being in place.

We are also able to revalidate if you have had a break in your checking for any reason or if you have changed your workplace. In each of these circumstances there is a protocol to follow to ensure continued competence at completing the accuracy check. More information on this is given in the Frequently Asked Questions in the next section.



Checking Logs

If you have not checked for a minimum of 8 hours per month due to your circumstances such as sickness, maternity or a different job role, then you will need to complete a checking log to cover the months in your revalidation workbook when you have recorded less than 8 hours checking. Please note that if you fall below the 8 hours per month on another occasion, then an additional checking log will also need to be provided for this other occasion.

The checking log should consist of a number of items, each checked item must be double checked by a GP, pharmacist or qualified accuracy checker and must be recorded in the log.

The checking log should demonstrate your continued competency in checking so it must be completed without any serious errors or less serious errors as per guidance on page 3. If an error occurs during the log, then the items must be restarted and all logs (including both successful and unsuccessful attempts) should be submitted at the point of revalidation.

The number of items in the log will depend on the period of time that has elapsed since you last checked over 8 hours per month, see table 1 below.

Period of time that has elapsed since you last checked	Number of items to record in checking log
Up to 6 months	100 items
6-12 months	200 items
13-24 months	500 items

Table 1

Use the form available in appendix RA1 at the back of this pack if you need to complete a checking log. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups Training as part of the revalidation process.

Frequently Asked Questions

What if I have changed working environment during my 2 years?

If you change jobs or you are moved to a different location within the same company it is possible that the checking SOP will have changed. It is also possible that the type of prescriptions or the drugs you are checking will be different.

If the SOP or checking environment has changed then you will need to familiarise yourself with the new procedures and location. To do this we will ask for a 200 item checking log to demonstrate when you have had your work double checked by another qualified accuracy checker, GP or pharmacist

Again, use the form in Appendix RA1 at the back of this pack to record the items that have been double checked. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups as part of the revalidation process.



What if your certificate has already expired?

If your certificate has already expired then you will need to complete a checking log in addition to the normal revalidation process. You will also need to complete a second application form to cover the additional months from the time your certificate expired to the present.

Again, use the form in Appendix RA1 at the back of this pack to record the items that have been double checked. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups as part of the revalidation process.

The time elapsed since your certificate expired will determine the amount of items required in your checking log. If it is within 2 years of the expiry date stated on your certificate then consult the table 2 below to see how many items you will need to record in your checking log to be able to revalidate.

Once a period of greater than 2 years from the expiry date on your certificate has elapsed you will need to complete the qualification from the beginning, the framework no longer allows you to be revalidated.

Time since certificate expired	Number of items in checking log
Up to 6 months	100 items
6-12 months	200 items
13-24 months	500 items
Over 24 months	N/A

Table 2

What if I make an error when completing an additional checking log?

No serious or less serious errors are permitted on the log of items. If an error occurs, then you must reflect on this error on appendix RA2.

After this period of reflection restart the checking log from the beginning and submit both logs for revalidation. If you subsequently make a second serious error, then please contact Buttercups Training for further advice.

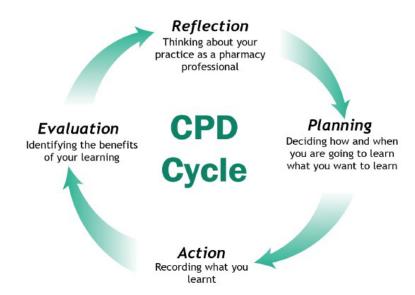


Continued Professional Development

What is continuing Professional Development (CPD)?

Continuing Professional Development is defined as everything that you learn which makes you better at doing your job. It is seen as a four stage process involving reflection on practice, planning, action and evaluation.

Some CPD will start at the reflection stage when you will have decided you have a learning need, these would be considered "Planned CPD". Other CPD may be as a result of something that just occurred but you learnt from it, called "Unplanned CPD".



We have provided space in the workbook each month to record the CPD topics that you have completed. Note there is no need to write your full CPD entry in the workbook, you can use your company CPD forms or the Buttercups forms in Appendix RA4 for Unplanned CPD and Appendix RA5 for Planned CPD. Just remember to photocopy the template before you use it!

Within your CPD, we will expect to see that the entries are related to your pharmacy practice. Therefore, now that you are accuracy checking you will need to make entries that reflect this responsibility. One of the best ways to do this is to create a CPD entry when you have made an error...nothing could be more relevant to your learning or your practice!

Do I need to submit Continuing Professional Development (CPD) Records?

It is required to keep 4 CPD records per year for your role to show you are keeping up to date. Two of these should be planned learning and two should be unplanned learning. Any CPD records which reflect on a checking error will need to be submitted to Buttercups Training as part of the revalidation process.

You must be able to provide evidence of CPD on request, otherwise your application for revalidation will be referred.



Peer Discussion

What is a Peer Discussion?

A peer discussion is a great way to discuss your practice and help you to gain insight which may lead to changes or improvements. The peer discussion should be with someone who understands your role and they can be face to face or over the phone. You may also take part in a group peer discussion.

They should not be seen as feedback, rather a means to explore what we do and why we do it. Is there a better way to deal with a task or situation, do others perceive us in a different way, can we learn from our peer(s) or can they learn from us.

To provide evidence for your portfolio we would ask that you participate in a **peer discussion which is based on a topic related to accuracy checking.** For example you could discuss with a colleague or your dispensary team the near miss log, or you may wish to discuss what happened if you have made a dispensing error.

Your discussion should then be written up using the template form in Appendix RA6, which is based on the GPhC requirements for peer discussion.

Should you need any further advice on any revalidation issues then please contact us here at Buttercups on 0115 937 4936 or email checkingqueries@buttercups.co.uk



Month 1 Month:		year:			
Number of hours checking completed					
Number of checking errors that you l	nave made this month:				
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Please write here the name(s) of any entries you have made this month	CPD				
Have you changed your work environ	iment this month?	Yes / No			
Does your new work environment ha	ve a different SOP or different speciality?	Yes / No			
 You will need to complete a 200 item checking log detailing the items which have been second checked. Please record this using the form provided in appendix RA1. (See FAQ section at the start of booklet for more details) Please sign here to indicate you have read the new SOP 					
Accuracy Checking Assistant's Name:					
Signature <i>I confirm this information is accurate</i>					
Date:	Date:				
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Your Practice Supervisor's name:					
Practice Supervisor's Signature <i>I confirm this information is accurate</i>					
Date:	•				
GMC/GPhC Registration Number:					



Month 2	Month:			year:	
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Does your new work environment have	a different SOP or different speciality?	Yes / No			
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GMC/GPhC Registration Number:					



Month 6	Month:			year:	
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GMC/GPhC	Registration Number:			



Month 9	Month:			year:	
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GMC/GPhC	Registration Number:				



Month 10	Month:			year:	
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Month 12	Month:			year:
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Month 14	Month:			year:
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Month 16	Month:			year:
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Month 17	Month:			year:
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Month 18	Month:			year:		
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Month 19 Month:		year:		
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Month 20 Month:		year:		
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GMC/GPhC Registration Number:				



Month 21	Month:			year:
Number of hours checking completed this month:				
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GMC/GPhC I	Registration Number:			



Month 22	Month:			year:
Number of hours checking completed this month:				
Number of o	hecking errors that you h	nave made th	is month:	
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Have you ch	anged your work environ	ment this mo	onth?	Yes / No
Does your n	ew work environment hav	ve a differen	SOP or different speciality?	Yes / No
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Date:				
Your Practice Supervisor's name:				
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Date:				
GMC/GPhC I	Registration Number:			



Month 23	Month:			year:	
Number of hours checking completed this month:					
Number of o	hecking errors that you h	nave made th	is month:		
on your Lea	, ,	need to be p	A2 and write an unplanned CF printed off and returned to But		
	here the name(s) of any nave made this month	CPD			
Have you ch	anged your work environ	ment this mo	onth?	Yes / No	
Does your n	ew work environment hav	ve a differen	t SOP or different speciality?	Yes / No	
You will second of section a	thecked. Please record that the start of booklet for	tem checking is using the f more details	glog detailing the items which form provided in appendix RA	1. (See FAQ	
Accuracy Ch Name:	ecking Assistant's				
Signature <i>I confirm this</i>	information is accurate				
Date:					
Your Practice Supervisor's name:					
Practice Supervisor's Signature I confirm this information is accurate					
Date:					
GMC/GPhC I	Registration Number:				



for Accuracy Checking Dispensing Assistants

Month 24



Please fill in all your revalidation paperwork (on the next three pages) and return it to Buttercups Training two to three weeks before your current certificate expires!

Application Form Revalidation Log

Date of Last Certificate: Email Address:			Signa	Signature:			
			Date	of Birth:			
Employ	er name:						
Workpla	ace / Branch add	ress:					
Post code:							
Tel:				Fax:			
		n the next page a for incomplete a		<u>III</u> boxes	are filled out t	o avoid delays and to preven	
Month	Hours of checking completed	Number of CPD entries made	Number checking errors m		Change of workplace Y/N	Registration number of Practice Supervisor who signed the monthly declaration	
Suppo Confirn I	-	upervisor Declara	ition				
TheTheThe	e candidate has u e candidate contir e table above is ar	n accurate record o	ne accuracy c f their workb	hecking rook	ole in an accurate	idation period e, timely and professional manne cation will be referred	

EXAMPLE Application Form

Name of Accuracy Checking Dispensing Assistant: A Trainee

Date of Last Certificate: N/a Signature: ATrainee

Email Address: atrainee@example.com Date of Birth: 01/01/1990

Employer name: Buttercups Pharmacy

Workplace / Branch address: Buttercups Pharmacy, Castle Marina, Nottingham

Tel: **0115 937 4936** Fax: **0115 937 1675**

Please see the checklist on the next page and ensure <u>all</u> boxes are filled out to avoid delays and to prevent any additional admin charges for incomplete applications

Post code: NG7 1TN

Month	Hours of checking completed	Number of CPD entries made	Number of checking errors made	Change of workplace Y/N	Registration number of Practice Supervisor who signed the monthly declaration
Feb 22	8	1	0	N	1122334
Mar 22	16	0	0	N	1122334
Apr 22	26	0	0	N	1122334
May 22	18	1	0	N	1122334
Jun 22	16	1	0	N	1122334
Jul 22	26	0	0	N	1122334
Aug 22	24	0	0	N	1122334
Sep 22	10	0	0	N	1122334
OCt 22	16	1	0	N	1122334
Nov 22	26	1	0	N	1122334
Dec 22	18	0	0	N	1122334
Jan 23	10	1	0	N	1122334
Feb 23	26	0	0	N	1122334
Mar 23	10	0	0	N	1122334
Apr 23	16	1	0	N	1122334
May 23	16	1	0	N	1122334
Jun 23	12	0	0	N	1122334
Jul 23	24	0	0	N	1122334
A ug 23	16	0	0	N	1122334
Sep 23	8	1	0	N	1122334
OCt 23	32	1	0	N	1122334
Nov 23	16	1	0	N	1122334
Dec 23	24	0	0	N	1122334

Supporting Practice Supervisor Declaration

I confirm that:

- The candidate has understood and followed SOPs at all times during this revalidation period
- The candidate continues to undertake the accuracy checking role in an accurate, timely and professional manner
- The table above is an accurate record of their workbook
- The candidate can provide evidence of CPD on request, otherwise their application will be referred

Print Name A Facilitator	Signature AFacilitator
Registration number 1122334	Date 31/12/2023



Application Form Checklist Part 1

1. Have you performed a minimum of 8 hours checking every month during the 23 months? If not, have you submitted a checking log with the required number of items to cover each instance when you have not completed the minimum hours required? (Recorded on Appendix RA1 forms)

Candidate Signature	Practice Supervisor's Signature

2. Have you recorded all checking errors that you have made during the 23 months and recorded each incident on the Appendix RA2 form? For each error you must also submit a copy of your corresponding CPD entry.

For those completing a log of items due to a break in checking, expired certificate, etc., this must be completed without any errors. Please ask your practice supervisor to confirm this by completing the relevant section of form RA2.

Candidate Signature	Practice Supervisor's Signature

3. Have you recorded a minimum of 8 CPD entries during the 23 months on the application form? (There must be a minimum of 8 (4 per year) to meet the requirements)

You must be able to provide evidence of CPD on request, otherwise your application will be referred.

Candidate Signature	Practice Supervisor's Signature

4. Have you changed your workplace and / or environment during the 23 months, where you had needed to use a different S.O.P. / working practice? If so, have you completed and submitted a checking log for each instance this occurred using the Appendix RA1 forms?

If you have not changed workplace, please enter N, do not leave any of the boxes empty.

Candidate Signature	Practice Supervisor's Signature

5. Has your current certificate expired? If so, have you completed and submitted a checking log with the required number of items, to cover the gap between the expiry date and now? (Recorded on Appendix RA1 forms)

Candidate Signature	Practice Supervisor's Signature



Application Form Checklist Part 2

Your	completed application form					
	A copy of your Accuracy Checking certificate*					
	A copy of any previous revalidation (also known your original certificate)*	as re-accreditation) certificates (issued since				
	Appendix RA2 – Details of any checking errors you have made and your reflections. Please note, if no errors have been made, you still need to complete an Appendix RA2 stating "No Errors Made" . The form must then be signed by your Practice Supervisor.					
	A copy of any Continuing Professional Developmen you have made	t (CPD) entries that relate to any checking error				
	A record of a peer discussion during your revalidation period (Appendix RA6) Any checking portfolios you have had to complete due to a break in your checking role or a change of working environment (Appendix RA1). Please note that if a checking error (serious or less serious) occurs, the ACDA must restart the items again as the log is evidence of the ACDA demonstrating their continued competency in accuracy checking. All attempts at the checking logs must be submitted, not just the successful one. If more than 2 attempts at the logs have been unsuccessful, please contact Buttercups for advice.					
	copies of certificates should be certified as gen application pack	uine copies by the Practice Supervisor's signing				
□ Or	☐ In addition the cost for revalidation is £36+VAT**. You must return payment with your application to enable us to issue your certificate. Cheques should be made payable to "Buttercups Training Ltd"					
	If your employer is paying this fee, please forward to be countersigned below and we will invoice the					
	n additional £15 administration fee may be cha ls to be returned.	rged if the application is incomplete and				
Em	ployer Details					
	n confirm thatis e ployer will pay the cost for revalidation which is £36	•				
You	r Name	Your Role				
Sign	nature	Date				
[nvo	ice Address (if different from workplace address	listed in application pack)				
Invo	picing name and address:					
		Post code:				
Tel:		Fax:				

Appendix RA1 Log of Checked Items

Please photocopy this form for future use.

Remember to review your checking SOP before starting a checking log. Please note that if a checking error (serious or less serious) occurs, the ACDA must restart the items **again** as the log is evidence of the ACDA demonstrating their continued competency in accuracy checking. All attempts at the checking logs must be submitted, not just the successful one. If more than 2 attempts at the logs have been unsuccessful, please contact Buttercups for advice.

Addrace.

Name:			Address:					
item No	Date	Item Checked	Therapeutic Area Code (code in Appendix RA3)	Near Miss found (code in Appendix RA3)	Action taken: Corrected by self (s) or dispenser (d) or other (o)	Accuracy Checking Candidate's Signature	Checking Error Found (code in Appendix RA3)	Final Checker's Signature

$Appendix\ RA2\ \ \textbf{Details\ of\ Checking\ Errors\ Made}$

Please photocopy this form for future use.

Name:	Address:							
TWITE.	Address							
Item No.		Serious Error or Less Serious Error	Error Code					
	If no checking errors have been made, please write "No Errors Made" in this box and the form must be signed by your Practice Supervisor.							
Details of Error (include drug name and a description of the error)		Reason why the dispensing error occurred						
Reason why you failed to spot the error		Action taken to prevent error re-occurring						
Potential impact of error on the patient		Date of CPD entry regarding this error						
		Signature of Practice Supervisor						



Error Codes and Therapeutic Area Codes

Code for Therapeutic Area	Therapeutic Area
T1	Gastrointestinal system
T2	Cardiovascular system
T3	Respiratory system
T4	Central nervous system, including pain
T5	Infections, immunological products and vaccines
T6	Endocrine system
T7	Obstetrics, gynaecology and urinary tract disorders
Т8	Nutrition and blood
Т9	Musculoskeletal and joint diseases
T10	Eyes, ears, nose and oropharynx
T11	Skin, including wound management products

Error codes		
Serious error	Less Serious error	
 Incorrect label S1: Wrong drug name S2: Wrong drug form S3: Wrong drug strength S4: Incorrect quantity S5: Incorrect patient's name S6: Wrong directions S7: Missing or inappropriate use of BNF additional warnings 	 Incorrect label L1: Incorrect cost code L2: Incorrect expiry date L3: Incorrect batch number L4: Incorrect spelling L5: Missing additional warnings (not BNF warnings) L6: Incorrect ward/location 	
 Incorrect contents C1: Wrong drug C2: Wrong drug form C3: Wrong drug strength C4: Incorrect quantity 	 Other L7: Incorrect container/closure L8: Missing dispenser's signature L9: Missing sundry 	
 Other M1: Expired contents M2: Missing medication M3: Missing sundry, e.g. anticoagulant record book M4: Missing or incorrect patient information leaflet M5: Missing warning or alert card M6: Missing or incorrect oral measure M7: Prescription not clinically screened/approved by a pharmacist 		

Should you need any further advice on any revalidation issues then please contact us here at Buttercups Training on 0115 9374936 or email checkingqueries@buttercups.co.uk



Unplanned CPD Records

Remember to keep blank copies of this form for subsequent records

Date learning need identified	
Name of entry	
Unplanned CPD	
-	you to learn something new or improve your knowledge, skills or ential information)
J2: Record what you learnt as a result of the e	vent or activity described above.
U3: Explain how this learning will benefit the pother people as a result of the change.	eople who use your services. Include any feedback you have had from



Planned CPD Records

Remember to keep blank copies of this form for subsequent records

Date learning need identified	
Name of entry	
Planned CPD P1: What are you planning to learn? It could be a new skill, knowledge or approa	ch to your job role.
P2: Why was the learning relevant to your ro	ole and how will it benefit the people using your services?
P3: Explain how you completed this learning	;. (What did you do?)
P4: Give an example of how this learning has	s benefited the people using your services.



Peer Discussion Record

Please record the details of your peer discussion on this form. If you took part in a group discussion then please only provide the details from one person in the group. Please do not record any confidential details.

Date of Discussion		
Name of peer		
Their Role		
Their contact phone number		
Their signature		
PD1: Provide an outline of the topic for the peer discussion and why you chose this peer to discuss it with.		
P2: Describe how your peer discussion helped you to reflect on and make improvements to your practice.		
P3: Give an example of how you have changed your practice as a result of making these changes.		